

ATTACHMENT L TRIAGE ASSIGNMENT TABLES (UPDATED MARCH 15, 2000)

As described in C.5.5 Support Triage for ODIN and Non-ODIN Components, the Government requires the software packages listed below to be supported at either Triage Level 1 or Triage Level 2. Triage Level 1 packages shall receive full support from the Contractor. Triage Level 2 software packages are to be installed by the Contractor, but NASA or a NASA identified POC will be responsible for second level support. These POCs will be maintained at the Center level by the DOCOTR.

NOTE: There are many additional software packages in use at each Center, which will require Triage Level 3 and have not been listed. The offerors should refer to the Center questionnaires and participation surveys.

Table L.1 Ames Research Center Software Table

Ames Research Center Software Table Date: March 15, 2000				
Vendor/Package	Product Description	Triage Level	Source of License or Component	Platform (Triage 1) NASA Identified POC (Triage 2)
Office Automation SW Suite				
MS Word	Word Processing	1	ODIN	PC & Macintosh
MS Excel	Spreadsheet	1	ODIN	PC & Macintosh
MS PowerPoint	Presentation	1	ODIN	PC & Macintosh
Eudora Pro	Electronic Mail	1	Use Site License ¹	PC & Macintosh
Netscape Communicator	Calendaring/Scheduling	1	Use Site License ¹	PC & Macintosh
Internet SW & Utilities				
Bundled WIN95/98/NT/2000	TCP/IP Stack	1	ODIN ²	PC
Netscape Communicator	Web Browser	1	Use Site License ¹	PC & Macintosh
Netscape Communicator	GIF/JPEG Viewer	1	Use Site License ¹	PC & Macintosh
Installed as plug-in for all applicable ODIN-supported bundled products	Browser Plugins	1	ODIN	PC & Macintosh
QuickTime	MPEG Player	1	ODIN ⁴	PC & Macintosh
QuickTime	QT Movie Player	1	ODIN ⁴	PC & Macintosh
Adobe Acrobat Reader	PDF Viewer	1	ODIN ⁴	PC & Macintosh
WIN/ZIP	Extractor	1	ODIN ⁴	PC
Norton AntiVirus	Anti-Virus	1	Use Site License ¹	PC & Macintosh
RealPlayer	Streaming Audio & Video	1	ODIN ⁴	PC & Macintosh
Win 95/98/NT/2000	Operating System	1	ODIN ⁶	PC
Open Transport bundled with MAC OS	TCP/IP Stack	1	ODIN ²	Macintosh
Stuffit Expander	Extractor	1	ODIN ²	Macintosh
Mac OS	Operating System	1	Use Site License ¹	Macintosh
Laptop Security (GP3's only)	Computrace	1	Use Site License ⁶	PC, (MAC product is TBD)
Vendor COTS³				
Entire Connection (in use and later versions)	3270 Client	2	Government	<u>Bob Brummett</u>
TN3270 (in use and later versions)	3270 Client	2	Government	<u>Bob Brummett</u>
BRIO Query (Version 5.5 and later versions)	Query Tool	2	Government	Bob Brummett
Informed Filler Client (Version 2.7.1 and later versions)	Forms Management	2	Government	Bob Brummett
4 th Dimension Client (Version 1.5.4 and later versions)	DBMS	2	Government	Bob Brummett
Open Client (Version 11.1 and later versions)	for Sybase connectivity	2	Government	Bob Brummett
PAI (in use and later versions)	Acquisitions Application	2	Government	Bob Brummett
AdminSTAR (in use and later versions)	Training Management	2	Government	Bob Brummett
Entrust Direct (V4.0 and later versions)	Provides web client-to-web server authentication and security	2	Government	Rosalind Miller
Entrust Express (V4.0 and later versions)	Adds secure e-mail capability	2	Government	Rosalind Miller
Entrust ICE (V4.0 and later)	Desktop encryption			

Ames Research Center Software Table**Date: March 15, 2000**

Vendor/Package	Product Description	Triage Level	Source of License or Component	Platform (Triage 1) NASA Identified POC (Triage 2)
Entrust Desktop (V4.0 and later versions)	Entrust Client Software	2	Government	Rosalind Miller
Travel Manager (version that is acquired by Gov't plus later versions)	Travel expense processing	2	Government	Bob Brummett
EPR	Electronic Purchase Request System -- requires 4 th Dimension	2	Government	Bob Brummett
EZReport	Query and Reporting System) – requires Entire Connection	2	Government	Bob Brummett
CCBS	Consolidated ChargeBack System	2	Government	Bob Brummett
ARPAS	Budgeting	2	Government	Bob Brummett
Key Management System	requires 4 th Dimension	2	Government	Bob Brummett
Visitor Request	requires 4 th Dimension and Brio	2	Government	Bob Brummett
F-Secure (in use and later versions)	Secure FTP and Telnet	2	Government	Helmuth Pescador

¹ Use existing Ames site license to meet requirement. ODIN contractor shall install and maintain the most current site licensed version of the product.

² TCP/IP Stack component is bundled with the Microsoft operating system.

³ Triage 2 software components will be provided by the Government for ODIN installation on specified desktops.

⁴ Many users have individual free licenses downloaded from web. The ODIN Contractor shall install the product on all desktops. Licensing shall be in accordance with vendor's requirements.

⁵ Operating systems running on the currently installed seat base are licensed. New and upgraded operating systems shall be an ODIN Contractor responsibility.

⁶ Laptop security software will be acquired by the Government as a site license and supported by the ODIN Contractor for ODIN seats. At present, only a PC version is available. An equivalent product for Macintoshes is

planned and shall be supported by the ODIN Contractor as part of the fixed seat price.